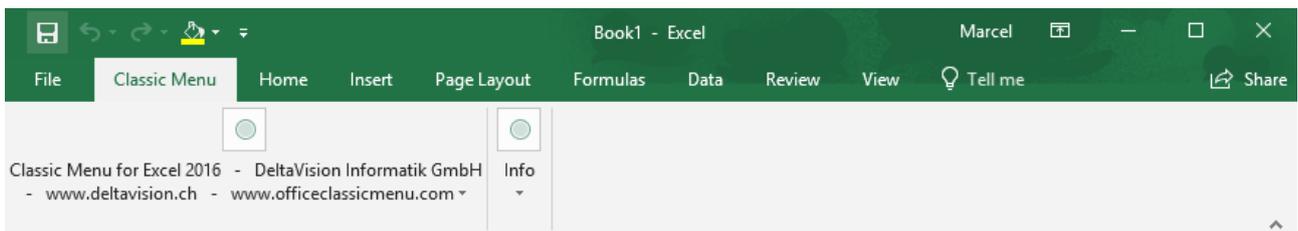


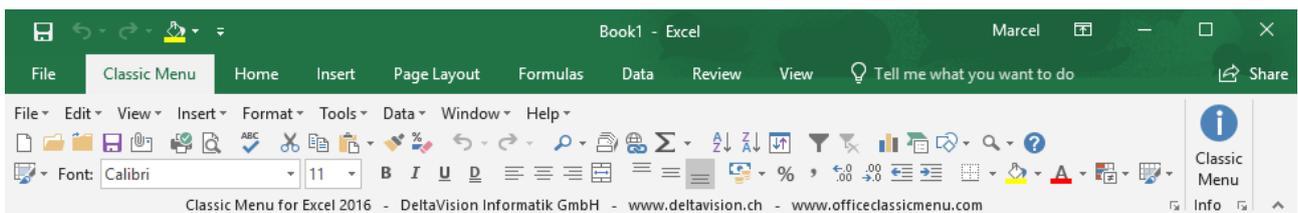
Problem: Small screen or small screen resolution OfficeClassicMenu is not visible correctly

1 Problem description

If you either have a very small screen (usually at a resolution of 1024x768 or smaller) or if you have set the scaling in Windows to more than 100% (which is often the case with very high-resolution screens), the Classic menu is not displayed correctly.



View if screen is too small or scaled too large



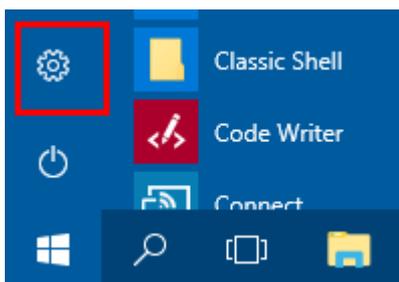
Normal View

The problem is that the replica of the standard and format toolbar arranges the elements horizontally and therefore requires a minimum width of the application. It is shown here for Excel, but this also applies to Word and PowerPoint.

2 Solution / Workaround

Check whether you have set a scaling of more than 100% in Windows. If this is the case, reduce the value. For example, if the current scaling is 150%, reduce the value to 125%. For example, if the current scaling is 125%, reduce the value to 100%.

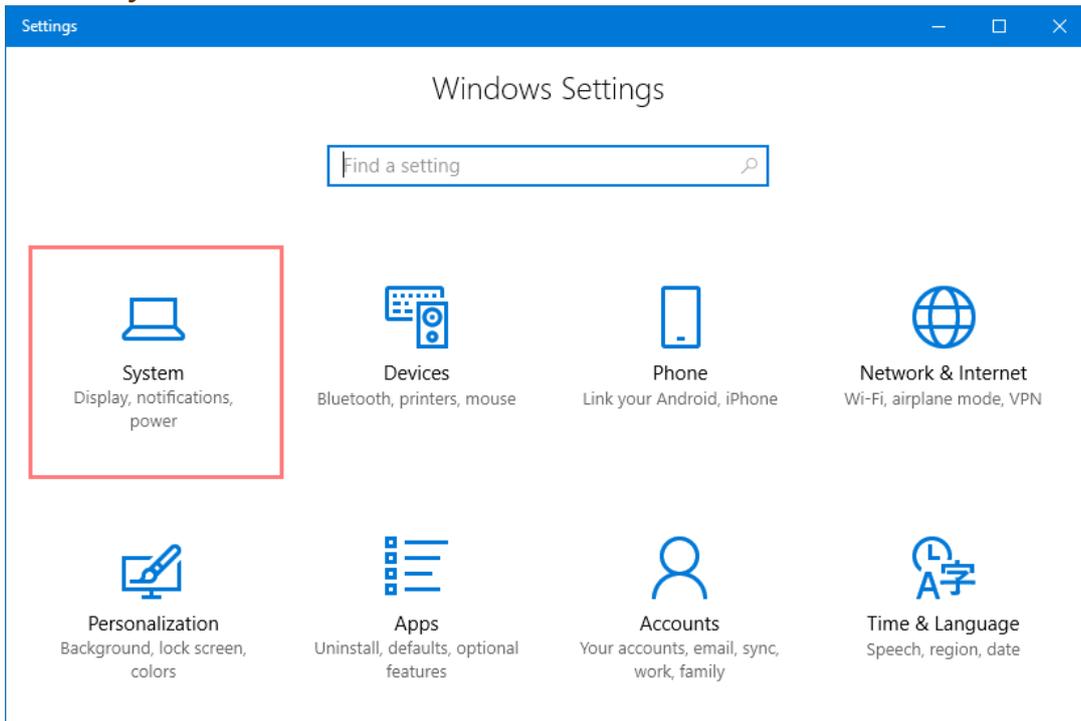
3 Screenshots under Windows 10



Select **Start / Settings**

(or use the shortcut **Win + I**)

Click on **System**



Reduce the factor (e.g. to 100%)

